

Volt Credit Union  
**eAccess Request**

All fields must be completed!

Member Name \_\_\_\_\_ Login Account # \_\_\_\_\_  
Email Address \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone  Home  Work  Cell \_\_\_\_\_  Check if new address or phone number

- Initial Request for eAccess (complete section 1)
- Password Reset (complete section 1)
- Alternate Account Access (complete section 2)

**SECTION 1: Request For eAccess or Password Reset**

eAccess ID (6–12 characters, must begin with an alphabetic character, not case sensitive, cannot contain special characters.):

Remember this ID. You will need it to access your account. You will be able to change your ID at any time by selecting the "Preferences" tab after you log in.

Temporary Password (8–10 characters, include at least one alphabetic character and one non-alphabetic character (numbers or special). Passwords are case sensitive): \_

Remember this temporary password. You will need it to access your account. You will be required to change this password during your first online session.

**AUTHORIZATION**

By signing below, I am applying for eAccess internet account access. I agree that my use of eAccess will be governed by Volt's Account Agreements and Disclosures and by the Internet Account Access Agreement and Disclosures. I have read and agree to be bound by said disclosures. **I understand that I am responsible for safeguarding my password that will be used to authenticate electronic transfers. I will not disclose my password to anyone who is not a joint owner on the above login account. If my password is compromised I will notify Volt immediately.**

Member's Signature \_\_\_\_\_

Date \_\_\_\_\_

**SECTION 2: Alternate Account Access**

Alternate account access allows the transfer of funds from your login account to an alternate account. To provide protection against fraud and to prevent loss to you and the Credit Union, alternate account access will only be granted when account ownership on all applicable accounts is verified.

Please select the type of Alternate Account Access you are requesting:

- Full access to Alternate Account Number \_\_\_\_\_**  
All owners on the above login account must be owners on the alternate account. Any owner on the login account can authorize alternate account access. **Full Access will allow deposits, transfers and withdrawals between accounts from the login account.**
- Deposit only access to Alternate Account Number \_\_\_\_\_**  
An owner on the above login account must be an owner on the alternate account. This owner only can authorize alternate account access. **Deposit Only Access will allow deposits to any share on the alternate account from the login account.**
- Deposit only access to Alternate Share Account Number \_\_\_\_\_**  
No shared ownership on login account or alternate account. Both an owner on the login account and the alternate account must authorize alternate account access. **Deposit Only Access to alternate share will allow deposits to the primary share on the alternate account from the login account.**

I agree to accept responsibility for the confidential nature of the password(s) used to complete these transactions. I understand that Volt Credit Union is not liable for any losses in my account due to making this service available to me. I understand that it is my responsibility to notify Community Financial Credit Union of any changes in the status of any of the se accounts.

Member's Signature \_\_\_\_\_

Date \_\_\_\_\_

Member's Signature \_\_\_\_\_

Date \_\_\_\_\_

Return: Fax to: 417.886.2406 | Mail to: Volt Credit Union, PO Box 1217, Springfield MO 65801

Stop by our office at 2624 W Republic Rd. Springfield, MO 65807 | 2440 N. Kansas Expressway Springfield, MO 65803

**Employee Use Only:**

Account Ownership Verified: \_\_\_\_\_

ID Verified: \_\_\_\_\_

Sign up letter sent: \_\_\_\_\_

Initial and date

Initial and date

Initial and date