Online Banking Enrollment FAQ

What information do I need to enroll?
You will need a valid account number, Social Security number (SSN), the email address that is tied to your account at Volt Credit Union, and other personal information as it appears on your signature card or your most recent bank statement.

Is there a fee for online banking?
No fee.

How do I update my email or other account information?
To update your email address, please call Member Service 417-862-0471 (Monday-Friday, 8:30 a.m. – 5 p.m.; Saturday, 9 a.m. – 12 p.m.) In person or fax or mail address change form.

To what kind of accounts will I have access?
Most types of personal checking, savings, Share Certificates, IRAs and loan accounts will show up automatically based on your account relationship.

Can I add an account that does not show up automatically?
Once you have your eAccess ID and password, you can request additional accounts be added by completing a Cross-account request form.

How soon after I enroll in Online Banking can I enroll in Online Bill Pay?
Once your new online banking ID has been established, you can enroll in and begin using Online Bill Pay.

If you have questions about your enrollment, please call Member Centers at 417-862-0471, Monday – Friday, 8:30 a.m. – 5:00 p.m. CT for assistance.