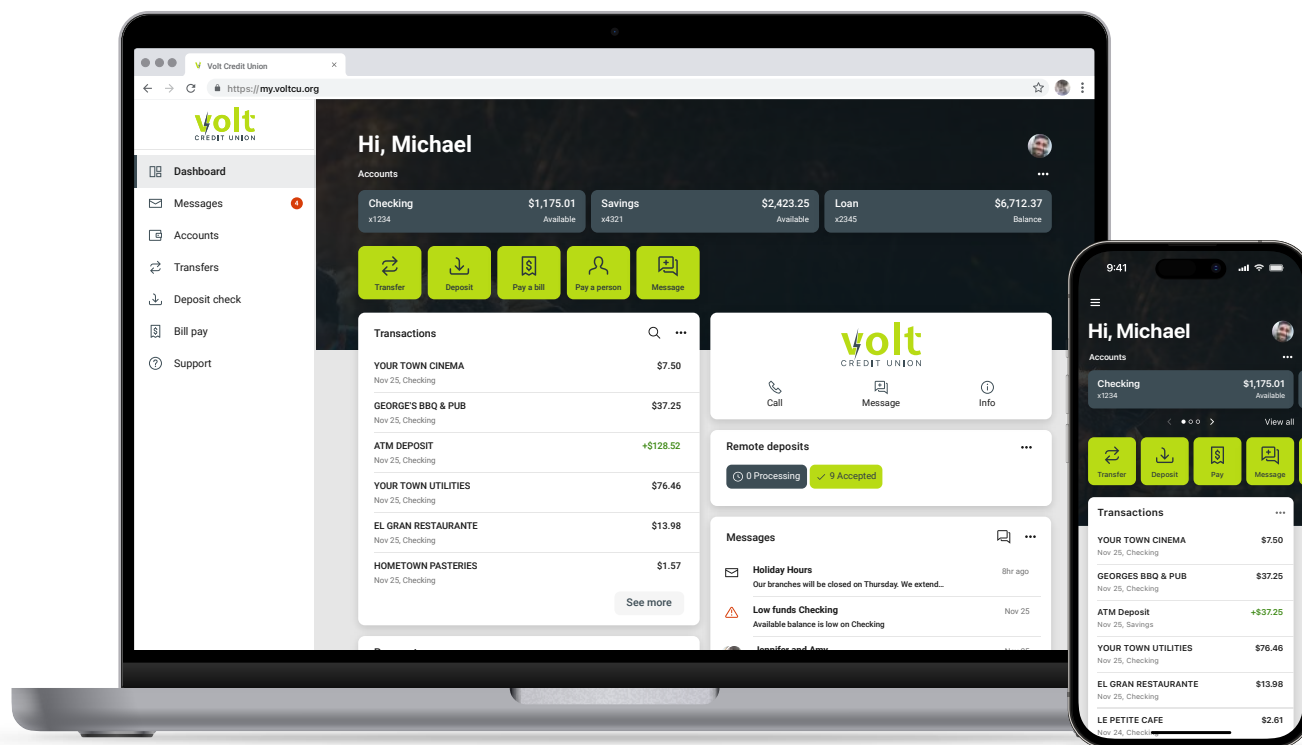


At Home and On-the-Go



Your money wherever you need it

Our application works across your devices and is developed with industry-leading technology to deliver a smooth experience.

Native Apps for iOS and Android

Truly native apps providing a superior experience on all phones and tablets.

View balances and transactions

Search for transactions, add a note or an image, and filter by tags. Understand your activity and find what you're looking for—fast.

Mobile bill pay and person-to-person payments

Pay bills or send money to friends and family quickly and securely.

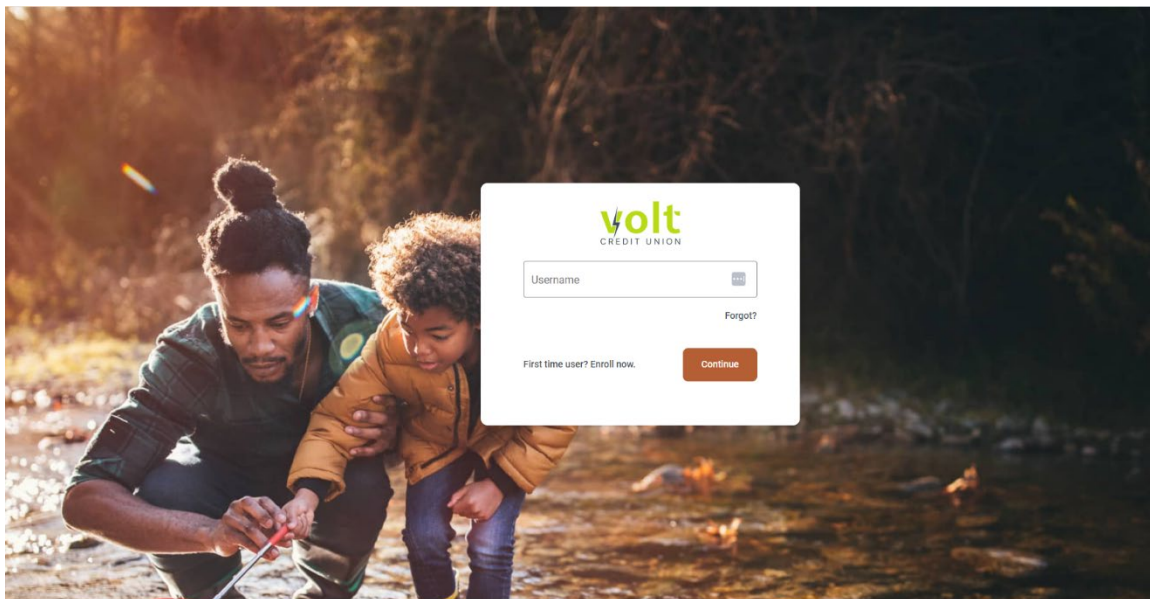
Experience it Today at
voltcu.org



Volt Digital Banking Login Guide

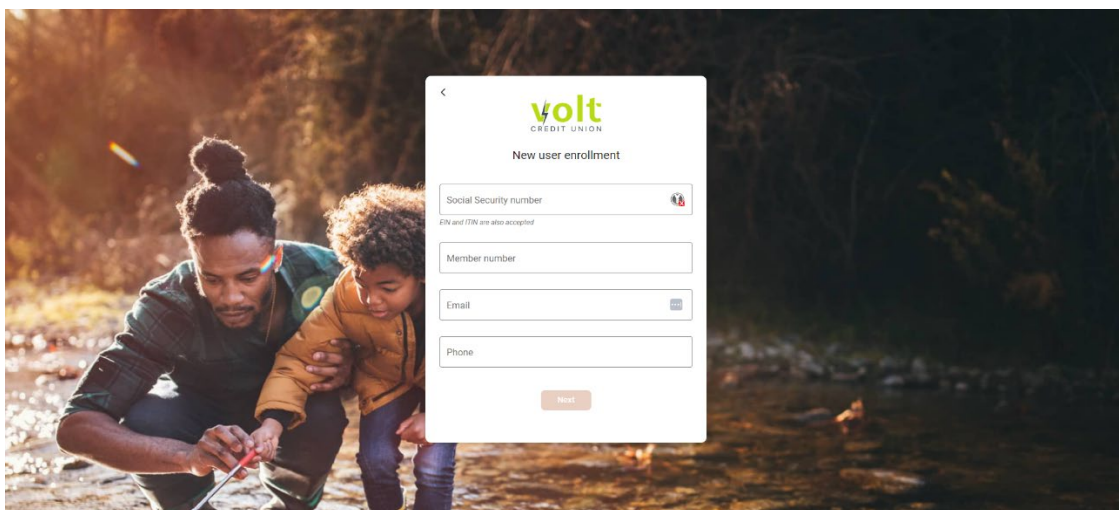
Here is a quick guide to walk you through what logging in to digital banking will look like if you log in from our website.

Once the new platform is live on October 1, you will start your login process like normal at my.voltcu.org. You will see this screen:



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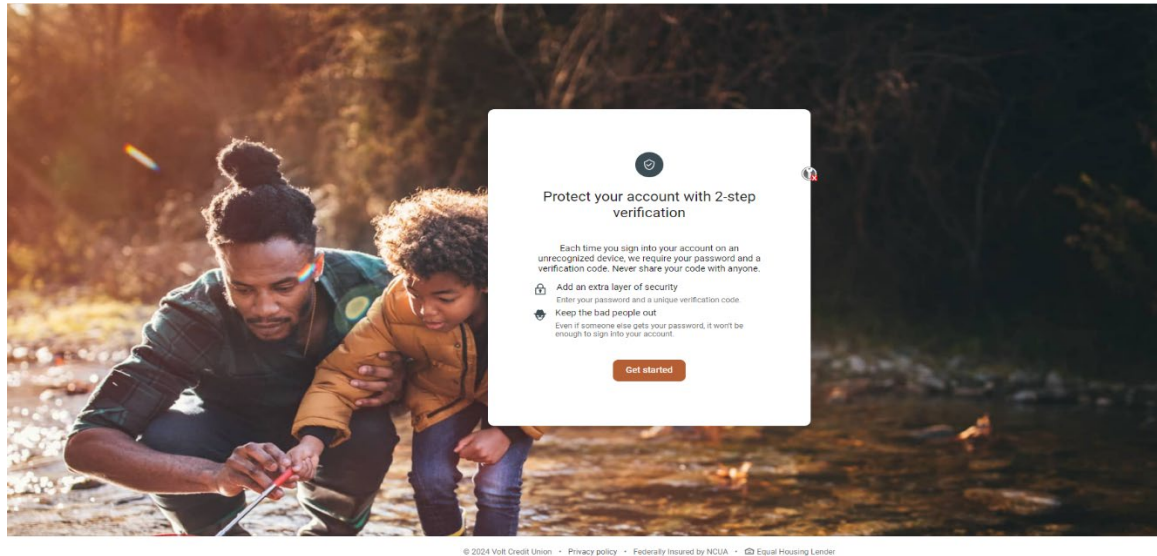
1. Select "**First Time user? Enroll now**" at the bottom left.
2. Enter the information requested on the Enroll screen, and then select **Next**



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3. Set up 2-step verification.

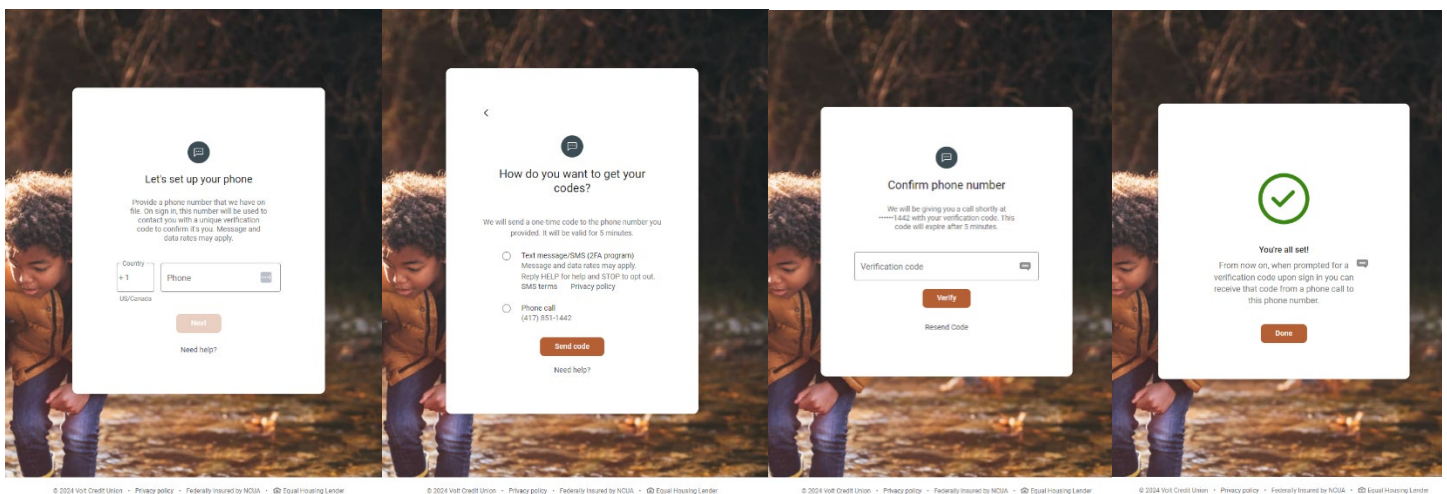


a. When the Protect your account with 2-step verification screen appears, select Get started.

b. Select an option from the Choose your verification method screen.

- **Voice or text message** - Verification codes are sent to your phone.
- **Email** - Verification codes are sent to your inbox.
- **Authy** - Use the Authy app to generate a unique code to authenticate your account. Available for iOS®, Android™, and desktop.
- **Authenticator app** - Banno can support any authenticator app using either a QR code scan or manual code entry.

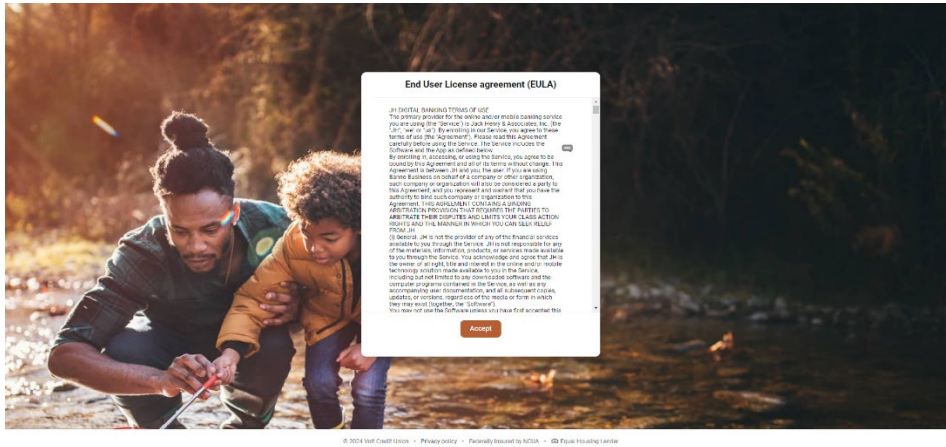
c. Follow any verification instructions for the selected two-step verification method.



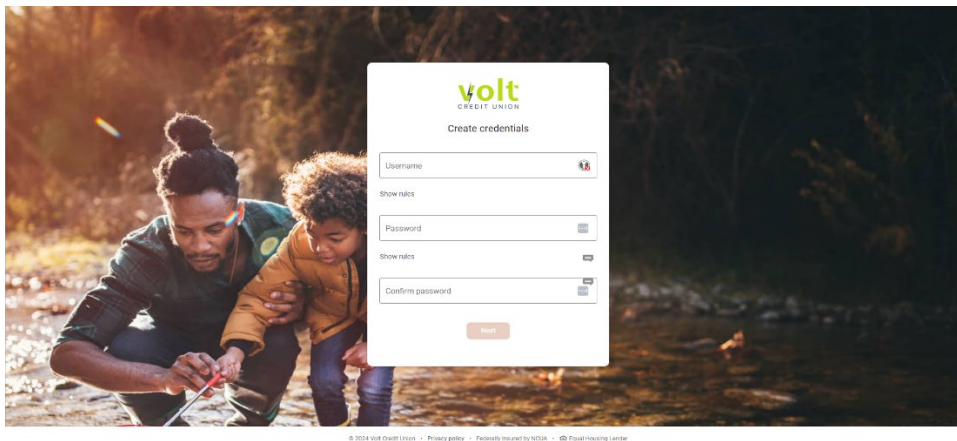
d. Select **Done**.



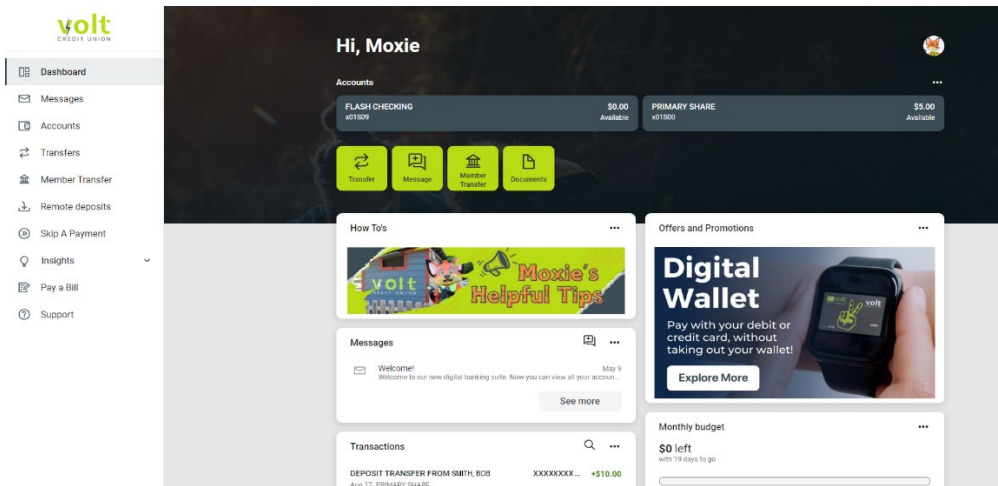
4. Read the user agreement, and then select **Agree**.



5. Create a user name and password by entering information in the Username and Password fields, and then select Next.



Once you've provided authentication, you're all set! Now you can start exploring the options within Volt's new digital banking platform.



We hope you love it. Thank you for your patience during the transition, and if you have any questions, please visit www.voltcu.org, email info@voltcu.org, or call 417-862-0471.