



Hillcrest High School Branch

People Helping People: The Credit Union Philosophy
As a financial cooperative, Volt is deeply invested in the well-being of our community. We support local businesses and community development initiatives, helping to stimulate economic growth, create jobs, and foster stronger, more resilient neighborhoods.



Breast Cancer Foundation of the Ozarks Donation

VOLT CREDIT UNION GIVES BACK

- ✓ **The Volt Foundation Supports** over 100 local organizations through financial contributions, in-kind support, and over 575 volunteer hours, bringing total community service to more than 1500+ hours since program inception.
- ✓ **Financial Counselors**: 22% of staff are Certified Credit Union Financial Counselors (CCUFC), strengthening our commitment to member financial well-being.
- ✓ **Financial Education Reach**: Missouri's first student-led branch at Hillcrest High School gives students hands-on banking experience while developing lifelong financial literacy skills.
- ✓ **Invested** in the next generation by awarding three \$1,000 scholarships each year to help young individuals pursue their dreams.
- ✓ **Free online budgeting tools (Insights)** provides easy-to-use resources to track spending, set goals, & build good financial habits.
- ✓ **90 Year Milestone**: Celebrated nine decades of empowering our members and strengthening our communities.

- ✓ **Launched Co-branded debit cards** in partnership with Dickerson Park Zoo, Hillcrest High School, and Springfield Little Theatre allowing members to "Swipe with purpose" and support meaningful community impact with every purchase.
- ✓ **Serving 13 Counties in Southwest Missouri**: Volt is a low-income designated credit union and is proud to provide access to affordable financial services for those who need it most.
- ✓ **Launched Program (Credit Mountain)**, providing access to credit education, training, and one-on-one coaching for applicants who may not initially qualify, helping guide them toward a successful approval.
- ✓ **Community Recognition**: Honored with the Dora Maxwell Social Responsibility Community Service Award (2022), named Outstanding Philanthropic Business/Corporation of the Year by the Ozark Region Association of Fundraising Professionals (2020, 2024), and recently received the 2025 Civic Contributor Award from the North Springfield Betterment Association (NSBA).

Powering Your *Potential*™

Volt
CREDIT UNION

417.862.0471 | VOLTCU.ORG

Powering Your Potential™



2025 IMPACT REPORT



\$1,123,729

in direct financial
benefits for
6,885 members



\$2,338

in direct financial
benefits for high-use
member households



\$343

benefits per
member
household

According to a 2025 DataTrack study, Volt Credit Union delivered more than **\$1.12 million in direct financial benefits** to **6,885 members**. For households actively using Volt services, that value soared to an average of **\$2,338**, meaning real money stayed where it matters most: **in our members' pockets**. On an individual level, each member household gained an average of **\$343 in benefits**, proof that banking with Volt isn't just about managing money, **it's about maximizing it**.

Our mission says it best: At Volt Credit Union, we believe everyone deserves an advocate, especially during uncertain times. **Since 1935**, we've been empowering our members with personalized financial solutions, a supportive community, and a mission to help you focus on what matters most: **living your life**.